

# DEEPENING UNDERSTANDING MARK MY WRITING

'Familiarise your pupils with ARE!'



## YEAR 6 LETTER OF COMPLAINT





### **INSTRUCTIONS**

- Your task is to read through Marlon's writing and assess it against the Year 6 statements.
- You should tick each statement Marlon has met and note down the line numbers (or quotations) where evidence of meeting it can be located.
- At the end of this task you will be asked to evaluate Marlon's writing using the prompt sheet attached.
   How you present your evaluation is up to you.
- As you complete the activity, you should think particularly about Marlon's strengths and what he could improve if he were to re-draft it again.

### ADVICE

- Read Marlon's writing carefully and ensure that you have read it multiple times.
- Do not forget to re-familiarise yourself with the Year
  6 writing statements.
- You may wish to use a highlighter or annotations.
- If you cannot work out if Marlon has met one of the statements, move on to another statement and return to the previous one if you have time.



#### **MARLON'S WRITING**

- Lakeside Hotel
- 2 Amberwood Road
- 3 Lillock Creek
- 4 Cumbria
- 5 LK3 8EJ

6

7

Mr M. Wisdom 4 Honeywell Close Aisbury Manchester M14 7FA

Monday 28th August 2017

Dear Sir/Madam,

8 I am writing to you today to express my disappointment with a 9 recent stay at your accommodation (Lakeside Hotel). With my partner I endured two nights of discomfort from Friday 18th August to Sunday 20th August. When we made our reservation online we were promised 'a four-star hotel with modern 12 state-of-the-art rooms that offer majestic views across Lake Lillock'. However in 13 reality we were allocated a room with aging décor and obstructed views across the lake: the window was frustratingly covered by a large oak tree. This was 14 15 not the beginning of our holiday that we had envisaged but it was just the start 16 of many problems...

17 During the first night we were awoken by the sound of youths under the 18 influence of alcohol, who were causing a disturbance, by the car park. Does 19 hotel not have 24-hour security your to deal with such 20 occurrences? As I went to take a shower the following morning to my surprise 21 there was no hot water. In addition my partner noticed that the towels which 22 we were provided with had a number of unpleasant stains upon them. Woken up 23 in the night, a cold shower, dirty towels - not the hospitality we were expecting 24 from such a reputable hotel. Despite our annoyance, we persevered with these 25 issues for the duration of our stay.

We hope that you understand the additional stress that your accommodation placed upon us during our short break. To compensate us for this we request that the management consider issuing us with a partial refund of the £220.50 we paid to stay at your hotel.

- 30 Yours sincerely,
- 31 MWisdom

32 Mr Marlon Wisdom



### YEAR 6 WRITING STATEMENTS

STATEMENT	MET?	EVIDENCE
Vocabulary and grammatical structures reflect the level of formality required		
A range of cohesive devices (including adverbials) have been used within and across sentences as well as paragraphs		
Passive voice		
Modal verbs		
A range of clause structures have been used including different positions within a sentence		
Adverbs		
Prepositional phrases		
Noun phrases		
Inverted commas (mostly correct)		
Commas for clarity (mostly correct)		
Parenthesis (marked with commas, brackets or dashes)		
Semi-colons (some correct)		
Dashes (some correct)		
Colons (some correct)		
Hyphens (some correct)		



### **FEEDBACK PROMPTS**



## **MARLON'S WRITING ANSWERS**

STATEMENT	MET?	EVIDENCE
Vocabulary and grammatical structures reflect the level of formality required	✓	Line 7 (Sir/Madam), line 8 (express my disappointment), line 13 (allocated), line 22 (provided) and line 30 (Yours sincerely)
A range of cohesive devices (including adverbials) have been used within and across sentences as well as paragraphs	✓	Line 12 (However), line 17 (During the first night), line 21 (In addition) and line 24 (Despite)
Passive voice	✓	Line 14
Modal verbs		
A range of clause structures have been used including different positions within a sentence	✓	Line 14, 15 and 15 (IC + CC + IC), line 18 (relative clause) and line 20 (SC + IC)
Adverbs	✓	Line 14
Prepositional phrases	✓	Line 12, line 18 and line 22
Noun phrases	✓	Modern state-of-the-art rooms, majestic views, a room with aging décor and reputable hotel
Inverted commas (mostly correct)		
Commas for clarity (mostly correct)		
Parenthesis (marked with commas, brackets or dashes)	✓	Line 9 and line 18
Semi-colons (some correct)		
Dashes (some correct)	✓	Line 23
Colons (some correct)	✓	Line 14
Hyphens (some correct)	✓	Line 11, line 12 and line 19

